



Seat No. _____

HY-19MBA201

M. B. A. (Sem. II) (CBCS) Examination

May - 2023

19MBA201 : Organizational Behaviour

Time : **2:30** Hours / Total Marks : **70**

Instruction : All questions carry equal marks.

- 1 Define organizational behaviour. Explain different models of organizational behaviour.
- 2 (a) What are different types of groups? Explain why people join groups?
(b) How to manage cross cultural communication? Explain.
OR
(a) How organization can prevent resistance to change? Explain
(b) What is organizational development? What are the prerequisites of organizational development?
- 3 Discuss the causes and consequences of organizational conflict.
OR
- 3 What is stress? What are its impacts? Discuss effective measures to manage stress.
- 4 (a) Explain the factors affecting perceptual process.
(b) What is the importance of interpersonal skills for managers?
OR
(a) What are the differences between transactional leaders and transformational leaders?
(b) Explain the maturity-Immaturity continuum theory.
- 5 Write short note on : (any **two**)
 - (1) Motivation.
 - (2) Big Five Personality traits.
 - (3) Reinforcement.